

Posiflex PP-7000U Drivers Install Guide for VISTA x64

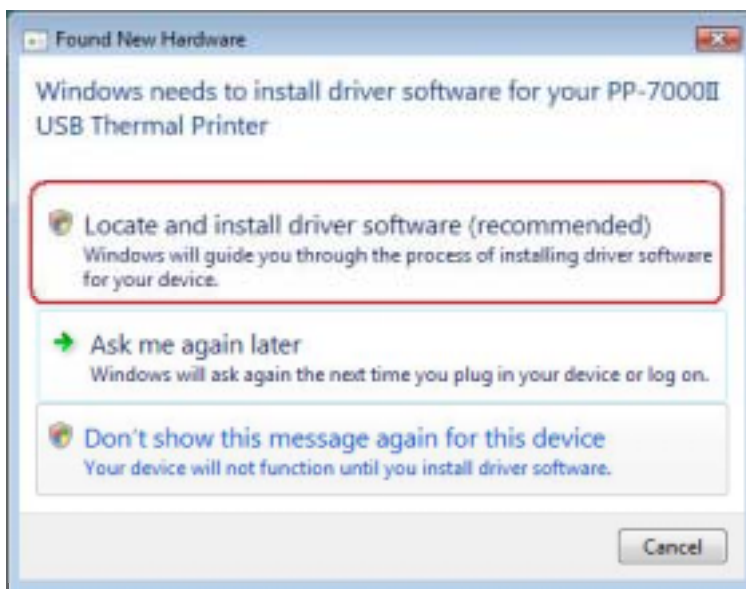
Updated date: 2007/06/06

Installing Drivers

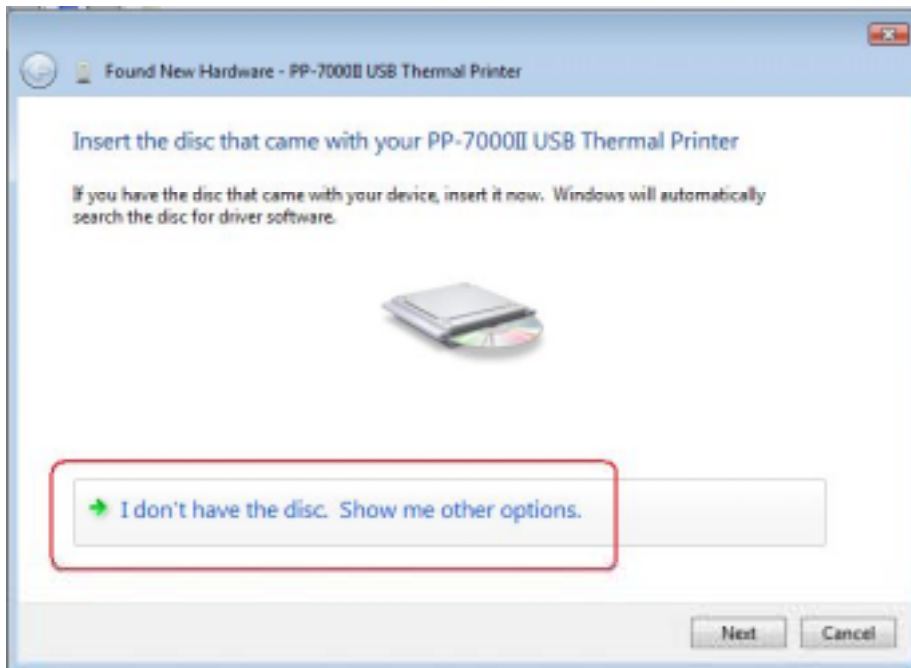
To install PP-7000U drivers under Windows 2000/XP/Server2003/VISTA for 64-bit base , follow the instructions below:

If a device of the same type has been installed on your machine before and the drivers that are about to be installed are different from those installed already, the original drivers need to be uninstalled. Please refer to the uninstall section for further details of this procedure.

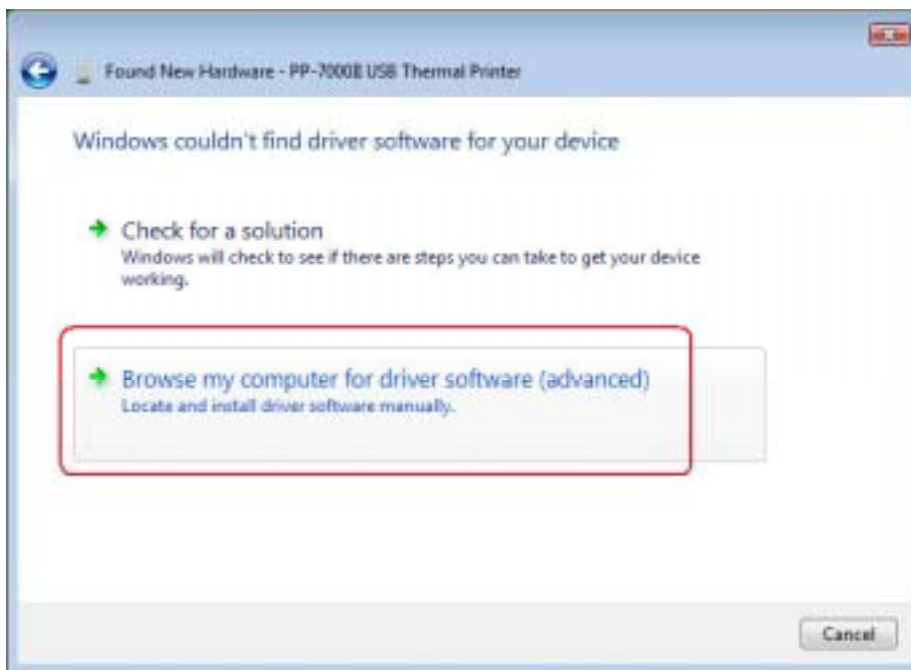
- Connect the device to a spare USB port on your PC. Select “No, not this time” from the options available and then click "Locate and install driver software (recommended)" to proceed with the installation.



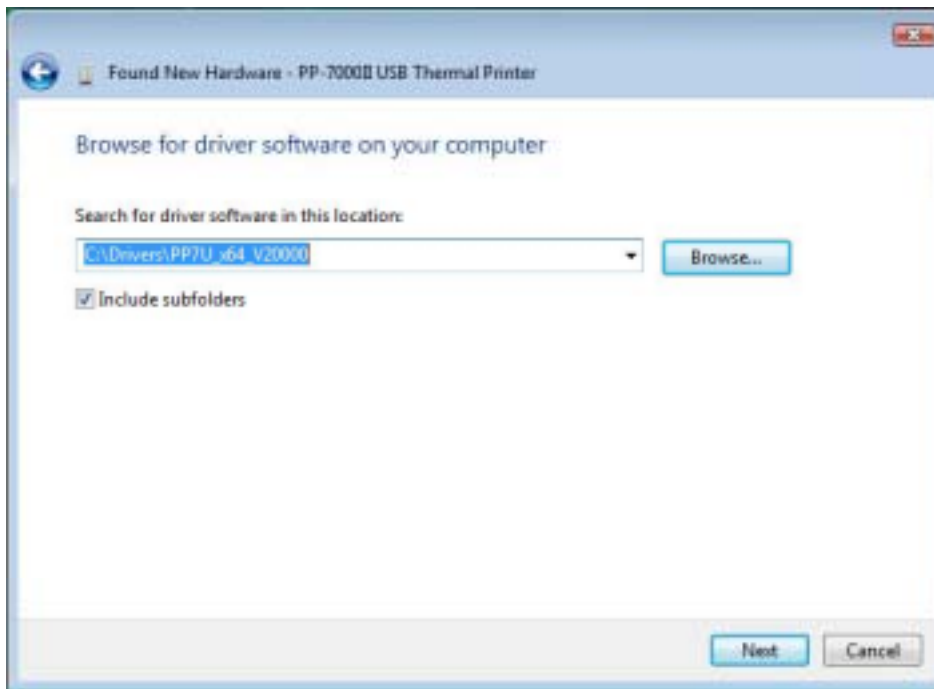
- When “Windows need your permission to continue” window pop up at last step, please click “continue” to this step.
- Select "I don't have the disc. Show me other options." .



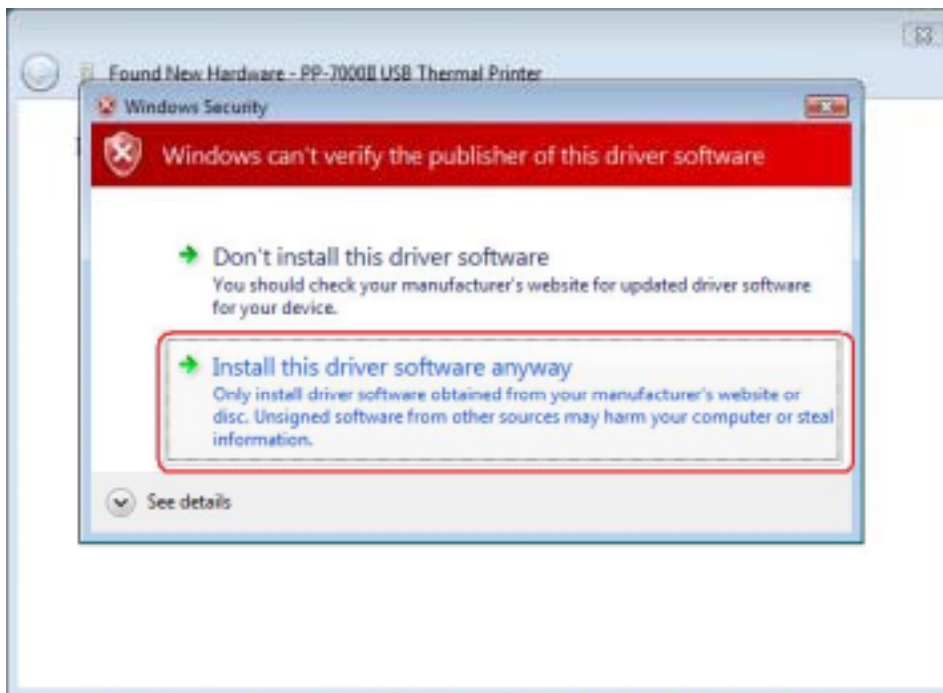
- Select "Browse my computer for driver software (advanced)" and click it.



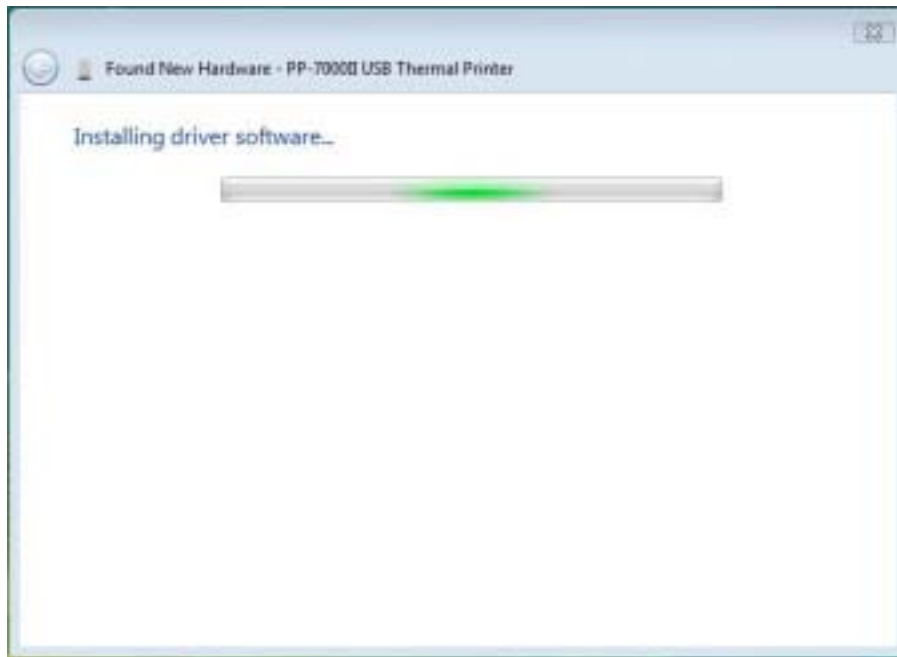
- Select "Search for the best driver in these locations" and enter the file path in the combo-box ("C:\Drivers\PP7U_x64_V20000" in the example below) or browse to it by clicking the browse button. Once the file path has been entered in the box, click next to proceed.



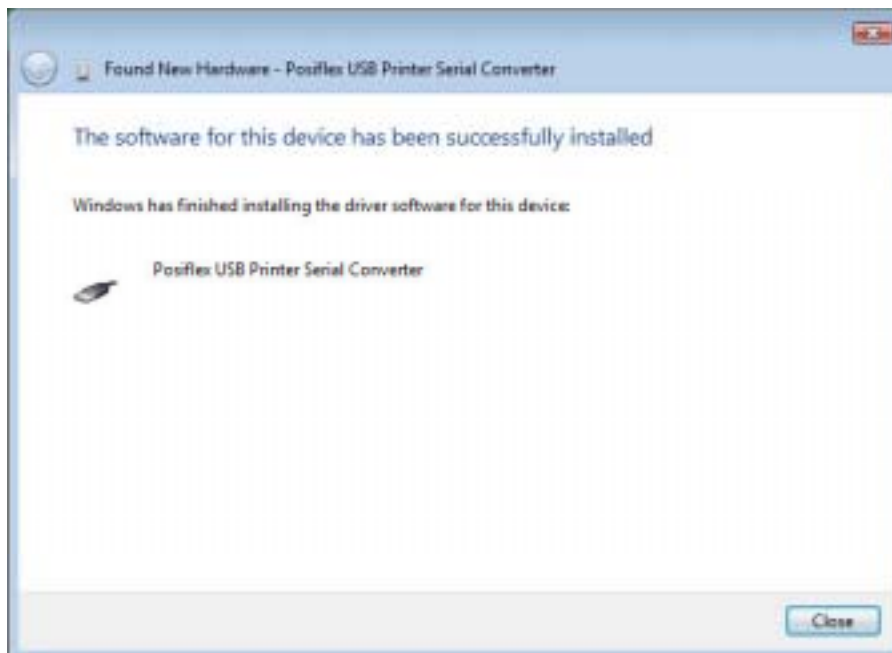
- If VISTA is configured to warn when unsigned (non-WHQL certified) drivers are about to be installed, the following screen will be displayed unless installing a Microsoft WHQL certified driver. Click on "Install this driver software anyway" to continue with the installation



- The following screen will be displayed as VISTA copies the required driver files.



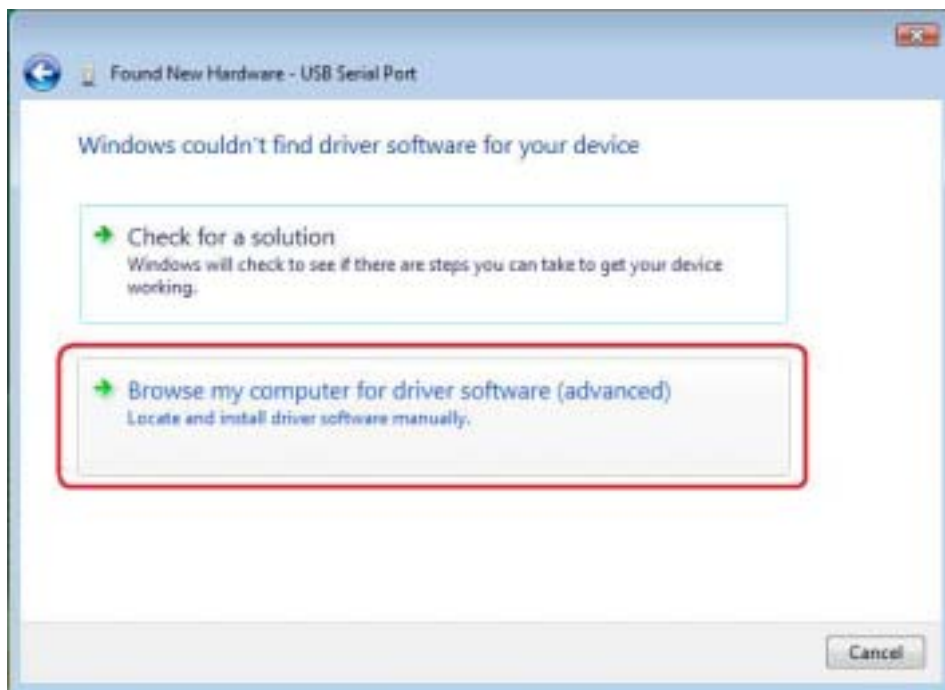
- Windows should then display a message indicating that the installation was successful. Click "Close" to complete the installation for the first port of the device.



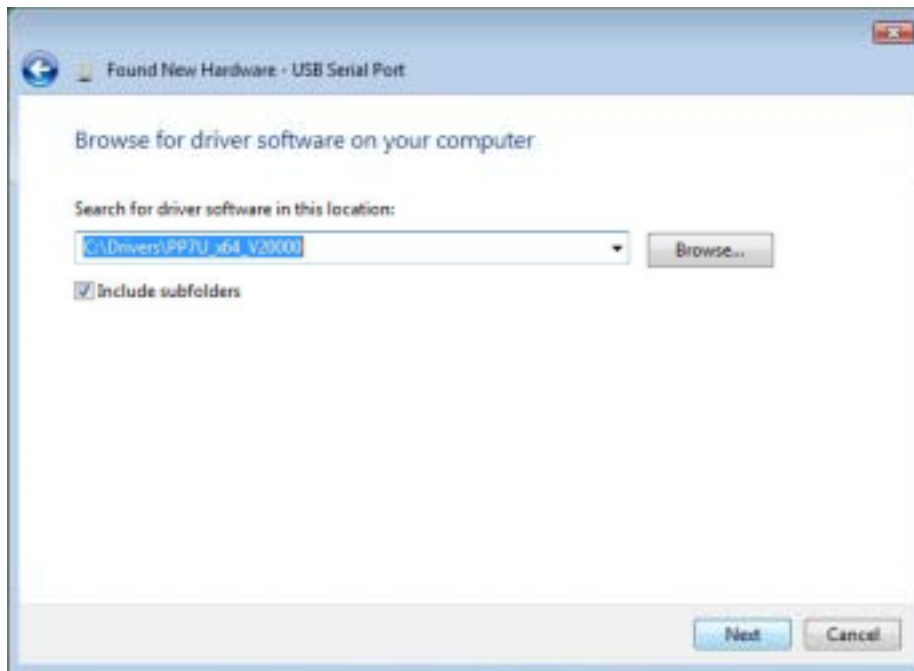
- The Found New Hardware Wizard will launch automatically to install the COM port emulation drivers. As above, select "I don't have the disc. Show me other options." From the options and click "Next" to proceed with the installation.



- Select "Browse my computer for driver software (advanced)" as shown below.



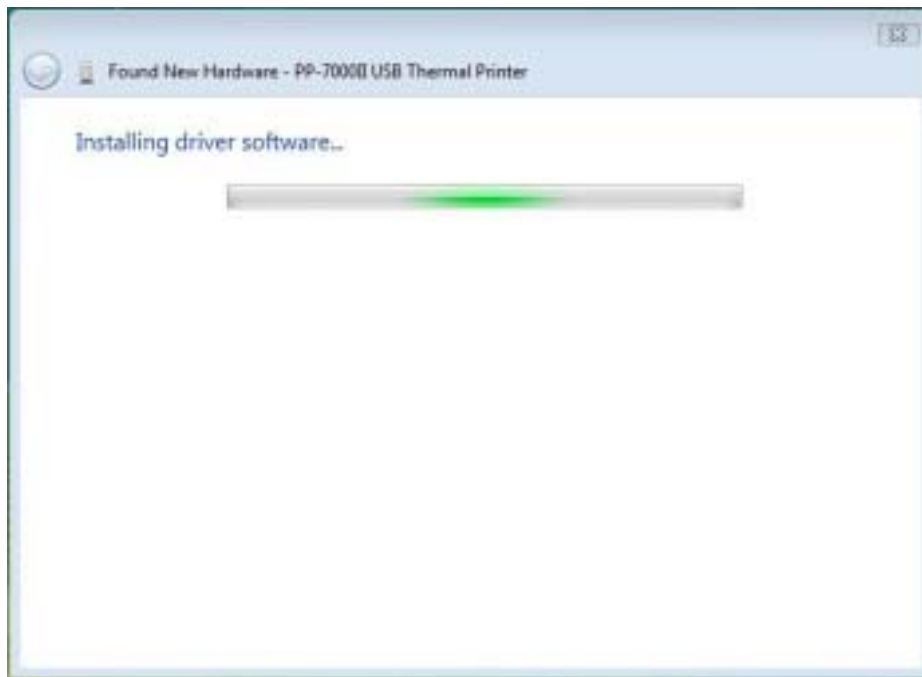
- Select "Search for the best driver in these locations" and enter the file path in the combo-box ("C:\Drivers\PP7U_x64_V20000" in the example below) or browse to it by clicking the browse button. Once the file path has been entered in the box, click next to proceed.



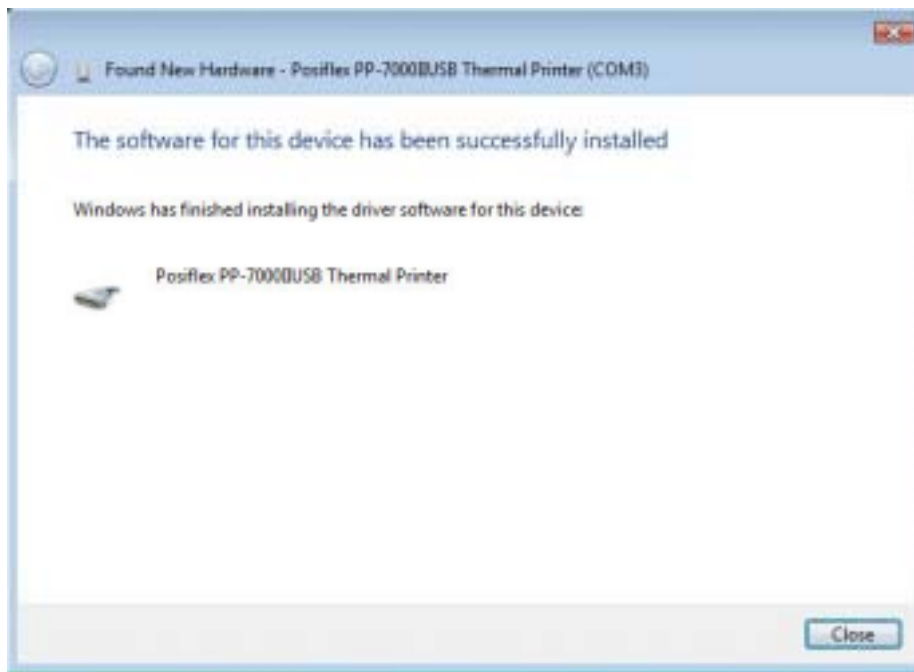
- If VISTA is configured to warn when unsigned (non-WHQL certified) drivers are about to be installed, the following screen will be displayed unless installing a Microsoft WHQL certified driver. Click on "Continue Anyway" to continue with the installation. If VISTA is configured to ignore file signature warnings, no message will appear.



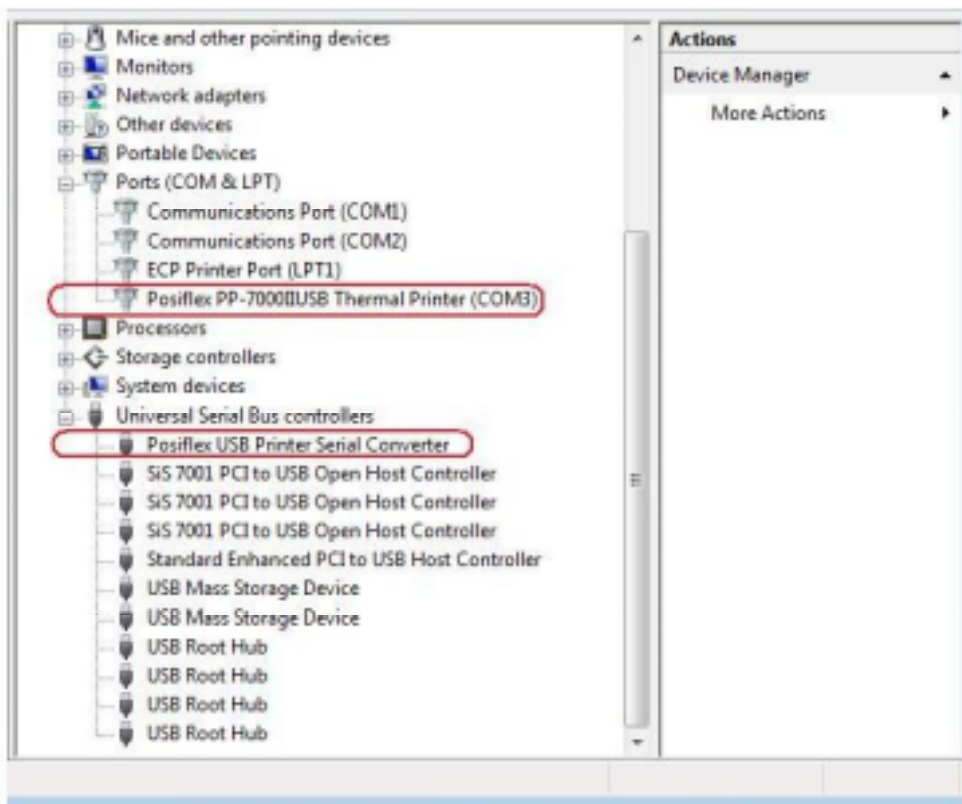
- The following screen will be displayed as VISTA copies the required driver files.



- Windows should then display a message indicating that the installation was successful. Click "Finish" to complete the installation for the first port of the device.



- Open the Device Manager (located in "Control Panel\System" then select the "Hardware" tab and click "Device Manager") and select "Universal Serial Bus controllers", the device appears as a "Posiflex USB Serial Converter" with an additional COM port with the label "Posiflex USB Serial Port".



View basic information about your computer

Windows edition

Windows Vista™ Ultimate

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System

Rating:



Processor:

Intel(R) Pentium(R) 4 CPU 3.00GHz 2.99 GHz

Memory (RAM):

991 MB

System type:

64-bit Operating System

- This driver is to allocate a COM port using information derived from the cable's physical location on USB instead of the USB serial number. If the other cables are always plugged into the same USB port, then they will appear to the system as the same COM port.

● Limitations

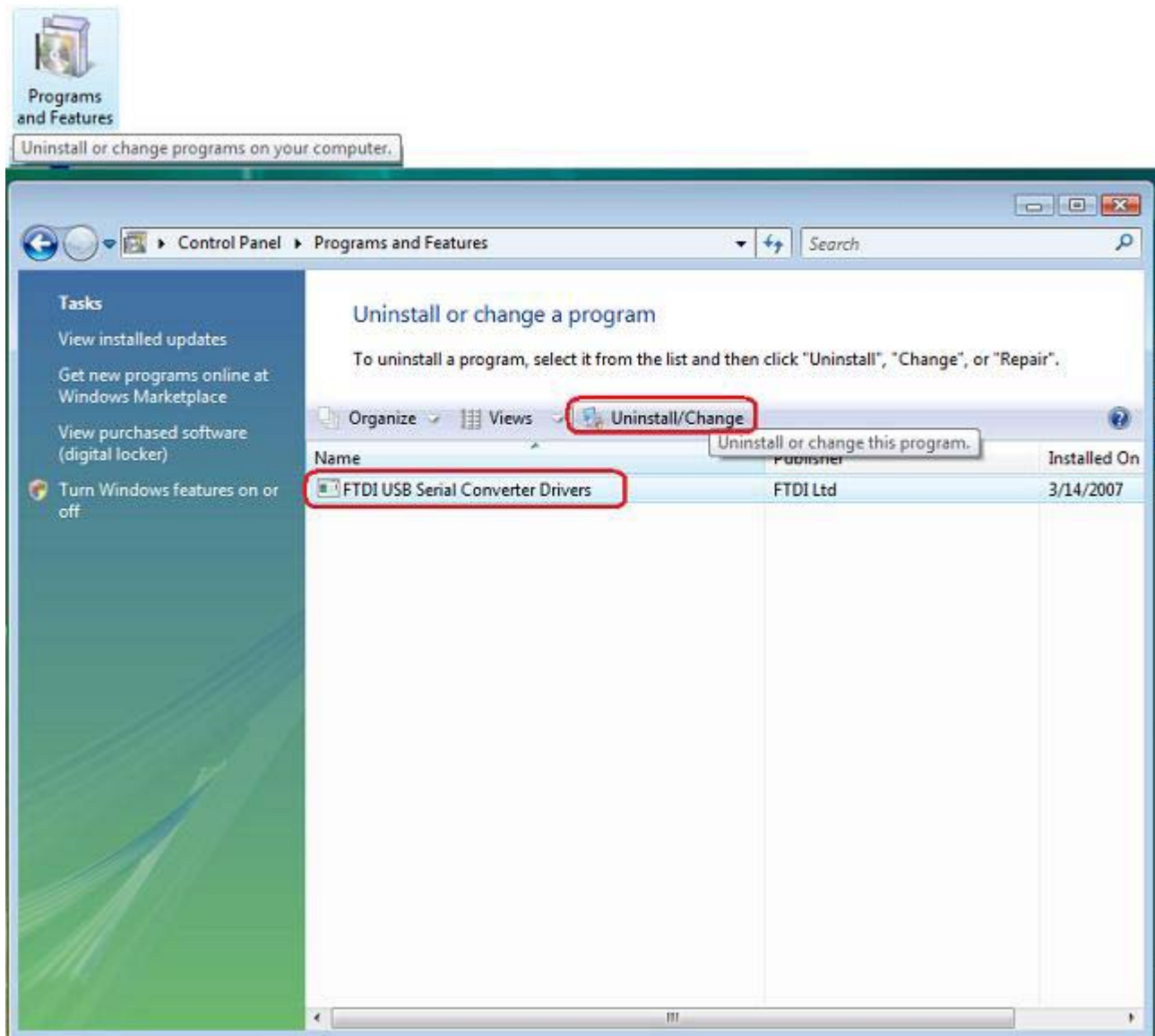
Although this drivers can be used to control the number of COM ports created in the system, it cannot prevent the installation of a new USB device for every unique device that is plugged in.

Uninstalling Drivers

To uninstall PP7000U drivers, follow the instructions below:

- Disconnect any PP7000U devices that are attached to the PC.
- Open the Add/Remove Programs utility located in "Control Panel\Add/Remove Programs".

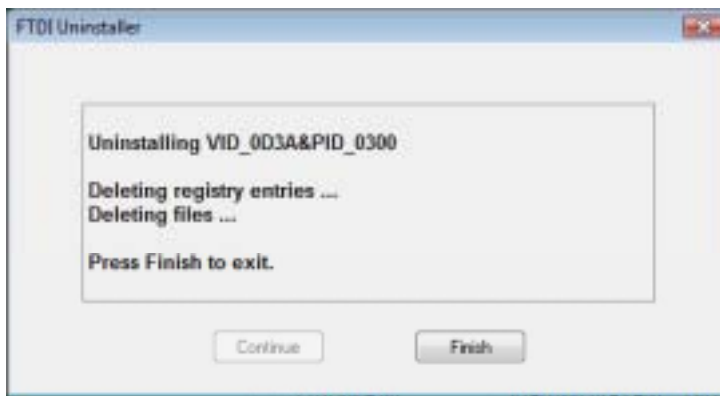
Select "FTDI USB Serial Converter Drivers" from the list of installed programs.



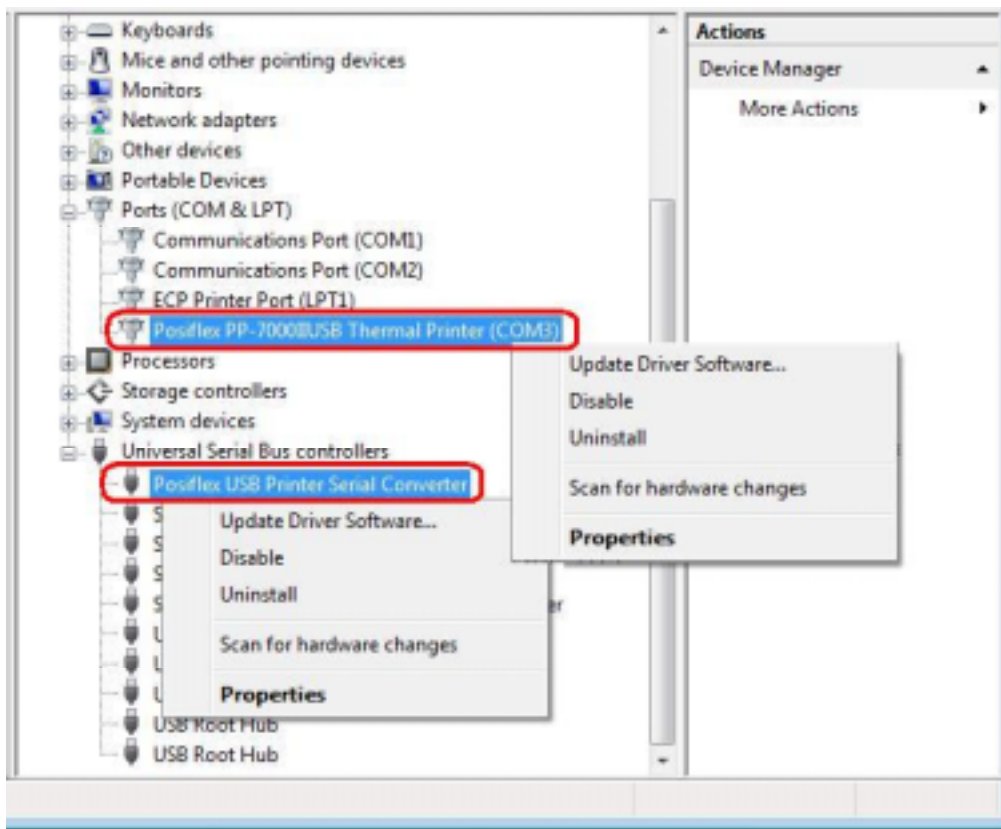
- Click the "Change/Remove" button. This will run the FTDI uninstaller program. Click "Continue" to run the uninstaller or "Cancel" to exit.



- When the uninstaller has finished removing the device from the system, the caption on the "Cancel" button will change to "Finish". Click "Finish" to complete the process.



- Open the Device Manager (located in "Control Panel and click "Device Manger") and select "USB High Speed Serial Converter" and "Posiflex PP7000IUSB Thermal Printer" to uninstall.



FTClean Utility

“FTClean utility” does not support VISTA.

Driver installation fails and VISTA gives error code 10

Windows error code 10 indicates a hardware error or failed driver installation. This error may appear if a device has insufficient power to operate correctly (e.g. plugged into a bus powered hub with other devices), or may indicate a more serious hardware problem. Also, it may be indicative of USB root hub drivers being incorrectly installed.

Please uninstall drivers first, the uninstalling guide please refer to “Uninstalling drivers”.