

$CITIZEN_{\rm \odot}$

Latest Information Printer Drivers, Servicing and Consumables For the latest information on your PD-24 printer: • where to obtain service inside or outside of the warranty period • printer drivers for the latest operating systems • additional consumables and accessories please contact Citizen's office in your region: United States, Canada, South America: Citizen Systems America Corporation www.citizen-systems.com 363 Van Ness Way, Suite 404 Torrance, CA 90501. USA Tel: (310) 781-1460 Europe, Middle East & Africa: Citizen Systems Europe GmbH www.citizen-europe.com UK: Park House, 643-651 Staines Road, Feltham, Middlesex, TW14 8PA Tel: +44 (0) 20 8893 1900 Germany: Mettinger Strasse 11, D-73728, Esslingen. Tel: +49 (0) 711 3906 420 Asia Citizen Systems Japan Co., Ltd. www.citizen-systems.co.jp 6-1-12, Tanashi-cho, Nishi-Tokyo-shi, Tokyo 188-8511. JAPAN Tel: +81 (0) 424 68 4771

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FCC Declaration of Conformity					
We, the Responsible Party:	Citizen Systems America Corporation 363 Van Ness Way, Suite 404 Torrance, CA 90501. USA Tel: (310) 781-1460				
declares that the product:					
Trade Name:	CITIZEN				
Product Name:	Printer				
Model Number:	PD-24				
confirms to the following specifications:					
Regulation:	FCC Part 15B, Class B				
Test Method:	ANSI C63.4-2003				
and therefore is in compliance with the protection requirement of FCC Rules relating to electromagnetic compatibility.					
issued on 1, April, 2005					
Authorized Signature: Toru Morimoto President					

DECLARATION OF CONFORMITY
Citizen Systems Europe GmbH Park House 643-651 Staines Road Feltham, Middlesex TW14 8PA. United Kingdom
our sole responsibility that the product:Product Type:Thermal PrinterModel Name:PD-24
by : Crown Young Industries Ltd Block 10, Tong Fu Yu Industrial Zone Long Tian Residents Committee Keng Zi Subdistrict Office, Long Gong District Shenzhen 518122, P.R. China
ich this declaration relates is in conformity with the following standard EMC: EN 55022 / 1998, EN61000-3-2 / 2000, EN61000-3-3 / 1995, EN 50024 / 1998
provisions of EMC (89/336/EEC) based on the following document SAFETY: EN60950-1 1. EMI Test Report issued by ORIX Rentec Corporation 2. Immunity Test Report issued by ORIX Rentec Corporation
pril, 2005 Norimitsu Katoh Managing Director Citizen Systems Europe GmbH

Compliance Statements

FCC Compliance Statement for American Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Use shielded cables to connect this device to computers.

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

EMI Compliance Statement for Canadian Users

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CE Declaration for European Users

CE marking shows conformity to the following criteria and provisions.

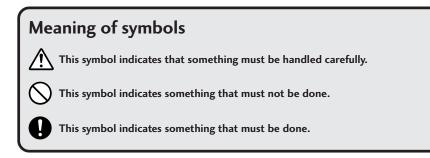
- Low Voltage Directive (73/23/EEC)/EN60950-1
- EMC Directive (89/336/EEC)/EN55022, EN55024, EN61000-3-2 & EN61000-3-3

Safety Instructions

The Symbols

Instructions that must be followed to prevent any risk to the user and other people and any damage to property are indicated as shown below. The degree of risk and damage that will occur if a user operates the machine improperly by failing to obey any of the indicated instructions are categorized as follows. Read the User's Manual after you fully understand this categorization.

Danger	Indicates a situation where there is a high probability of the death or serious injury of a person.
Warning	Indicates that if a person uses the machine improperly by failing to obey this instruction, there is a possibility of death or serious injury.
Precaution	Indicates that if a person uses the machine improperly by failing to obey this instruction, there is a possibility of serious injury or of property damage.



Precautions to be followed when handling the printer



• Do not use the printer if it becomes hot, produces smoke or a strange smell, etc. as it could start a fire. Immediately switch off the printer and remove both the AC adaptor and/or battery pack, if installed.

 If any foreign (metal scraps, water, or other fluid) gets inside the printer, immediately switch off the printer and remove both the AC adaptor and/or battery pack, if installed. Then contact your service representative.
 Failure to do so could result in fire.

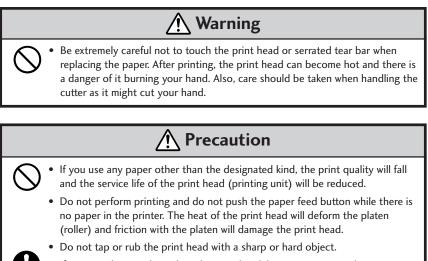
A Precaution

• Do not put on an unstable surface as it may fall or topple over causing some injury.

- Do not use it in any of the following locations, otherwise it will malfunction:

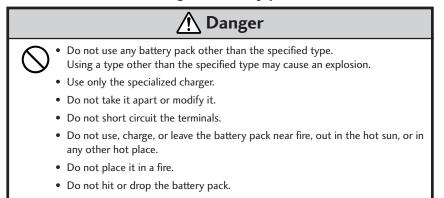
 In a car that is exposed to the sun, in any place exposed to direct sunlight, near a heater etc.
 - In a place where the temperature and humidity are very high or low or where they fluctuate widely.
 - In an extremely dusty place
 - In a place exposed to water or other fluid
- Do not drop or hit the printer as doing so will damage it or cause it to malfunction.
- Keep all foreign material out of the printer. This will cause it to malfunction.
- Do not use a volatile fluid (thinner, benzine, etc.) or wet cloth to clean the printer. If you do, it will be degraded or discolored. Clean it with a dry soft cloth.
- During printing or when it is in standby status, do not move, shake or hit the printer. There is a danger that the power will be cut off, losing printing data.

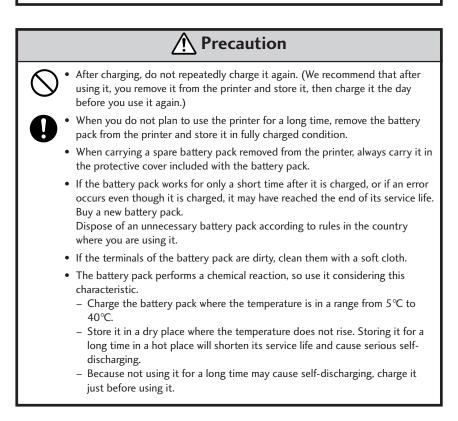
Precautions to be followed when operating the printer



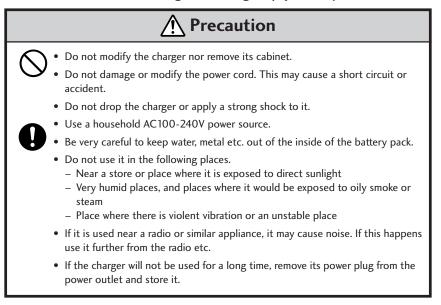
• If moisture has condensed on the print head, be sure to wait until it is completely dry before performing printing. If you print while the print head is moist, there is a danger of damage to the print head.

Precautions when using the battery pack

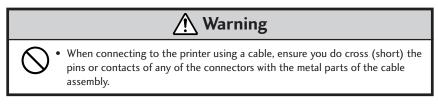


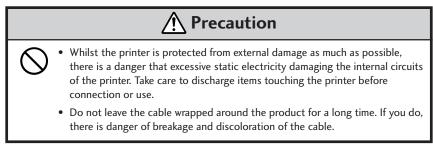


Precautions when using the charger (optional)

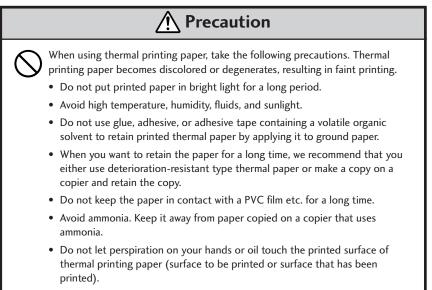


Precautions when using the specialized RS-232C cable and USB cable



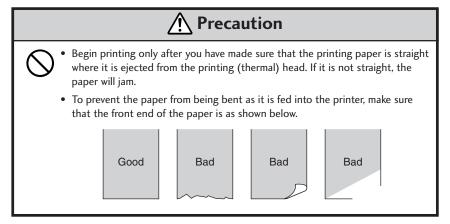


Precautions when using thermal paper (printing paper)



• When the thermal printing paper will be stored, store it in a dark place where the average temperature is 25 ℃ or less and the humidity is 65% or less.

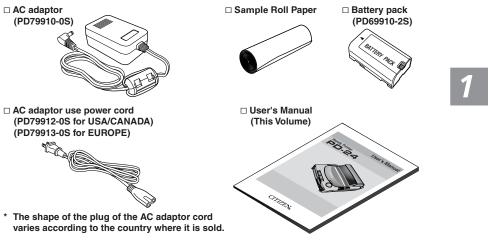
Precautions when installing the printing paper



Confirming the Accessories

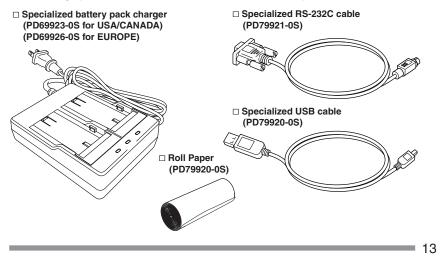
Included Accessories

After opening the package, confirm that the printer and the following standard accessories have been included.



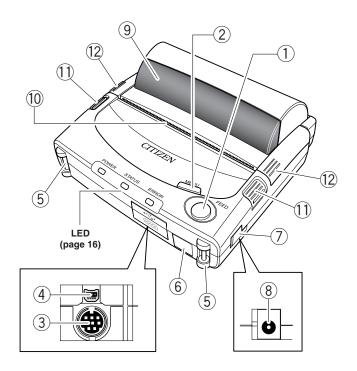
Optional Accessories

The following optional accessories are available for use with this printer. Purchase as needed.



External Appearance and Part Descriptions

Front view of the printer



① FEED Button (paper feed)

If it is pressed once, it feeds one line. If it is held down, it feeds approximately 300 mm (1 feet) then stops. But even if it is continuously held down, it feeds a specified length of paper then stops. It will not feed if there is no paper.

2 MENU Button

It is used to set the menu.

If you turn on the power while pressing this MENU button, it enters menu setting mode. It will not function if it is pressed while the power is on.



External Appearance and Part Descriptions

③ Serial Interface

To receive data serially, connect the specialized RS-232C cable (option).

- ④ **USB Interface** To receive data from the USB interface, connect the specialized USB cable (option).
- **5** Strap Holder
- 6 Optical Receiver

Receives data transmitted by infrared transmission. (see page 29).

⑦ AC Adaptor Terminal Cover

This cover is used to protect the AC Adaptor terminal. Be sure to always close the cover when not using the AC adaptor.

(8) AC Adaptor Terminal Use this terminal to connect the accessory AC adaptor.

9 Paper Check Window

Use this to check that the roll paper is properly set and check the remaining quality of the paper roll.

10 Serrated Tear Bar

Tear the paper by pulling it toward you. Be careful not to cut yourself when tearing the paper.

(1) Cover Open Button

Push buttons at two locations to open the roll paper cover to load roll paper in the printer.

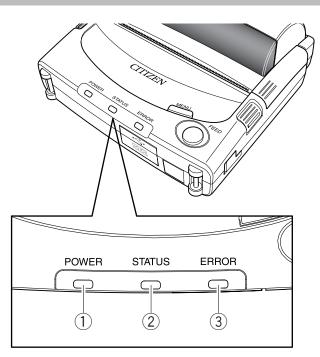
① Cover Close Unit

To close the roll paper cover, push the two locations.

Before use

External Appearance and Part Descriptions

LED panel



① POWER LED

- ② STATUS LED
- \bigcirc ERROR LED

Functions of the LED

Each LED is illuminated continuously or flashing according to the status of the printer. The POWER LED and the STATUS LED emit either green, orange, or yellow, and the ERROR LED emits red in combinations that indicate the status of the printer. (See the following page.)



External Appearance and Part Descriptions

LED Indicator Table

	POWER LED	STATUS LED	ERROR LED
Printer Status	(green, orange, yellow)	(green, orange, yellow)	(red)
Printing standby status	Steady	Not on	Not on
(ONLINE)	green		
During Bluetooth link	Steady		Not on
	green	(green)	
During data reception	Steady		Not on
(all interfaces)	green	(orange)	
No paper (it has run out)	Steady	Not on	$\bigcirc \bigcirc $
	green		
Roll paper cover open	Steady	Not on	
	green		
Head overheated	Steady	$\bullet \circ \bullet \circ \bullet \circ \bullet \circ$	Not on *1
	green	(yellow)	
Motor overheated	Steady	$\bullet \bigcirc \bullet \bigcirc \bullet \bigcirc \bullet \bigcirc \bullet \bigcirc$	Not on ^{*1}
	green	(orange)	
Low battery		Not on	Not on ^{*1}
	(green)		
Battery charging	$\bigcirc \bigcirc $	Not on	Not on *1
	(yellow)		
Battery fully charged	Steady	Not on	Not on *1
	green or not on		
Battery charging error	Steady	Not on	On
	yellow		
Battery charging warning		Not on	On
	(yellow)		
During menu registration	Not on		Not on
		(orange)	
Black mark error	Steady	Not on	0
	green		
System error	Steady	Not on	On
	green		
	0		

O: LED flashes quickly

: LED flashes slowly

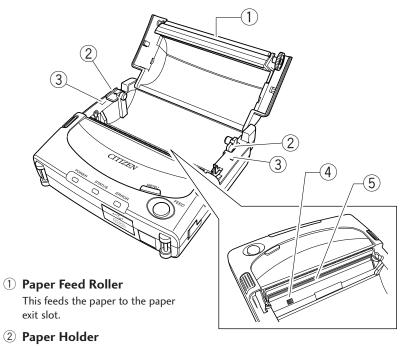
÷: not on

*1: Flashes red when there is no paper or when the roll paper cover is open.

Before use

External Appearance and Part Descriptions

Inside the Printer



The roll paper is placed here.

- ③ **Cover Open Sensor Switch** Detects whether the roll paper cover is open or closed.
- ④ Paper End/Black Mark Detection Sensor

Detects whether or not paper is loaded.

About the Black Mark

This is a black sensing mark that is pre-printed on the paper's print side. Once the black mark is detected, you can then feed the paper as needed with more accurate detection of the point where the paper is to be torn.

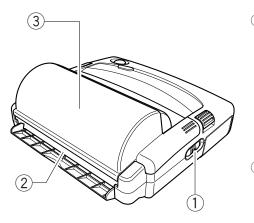
5 Thermal Print Head

This is the actual printing component.



External Appearance and Part Descriptions

Back of Printer



1 Power Switch

Slide the switch towards you and hold it to turn on the power. Slide the switch towards you and hold it again to turn off the power.

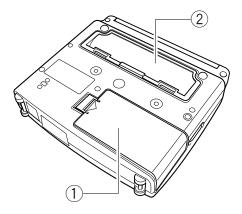


② Cut sheet paper insertion opening This opening is used to insert the cut sheet paper.

③ Roll paper cover

This is the cover of the roll paper.

Printer Underside



① Battery cover Open the battery cover to remove

the battery pack.

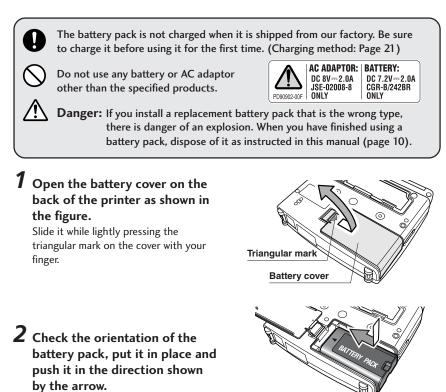
② **Cut sheet paper guide cover** This should not be removed except by service personnel. It is used to clear paper dust and dirt from the cut paper path.



Printer Preparation

Installing the Battery Pack

This printer is powered by the accessory battery pack and an AC adaptor. Charge and use the battery pack after installing it in the printer.



Battery cover

20 •

arrow.

closed.

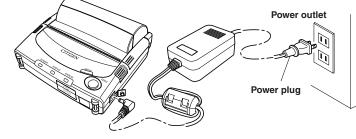
3 Close the battery cover and push the part shown by the

Be sure that the cover is properly

Battery Pack Charging Method

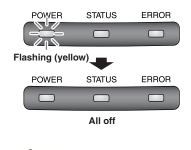
The battery pack installed in this printer can be charged by inserting the AC adaptor in the printer.

- **1** Insert the AC adaptor power plug into an AC power outlet.
- **2** Connect the AC adaptor to the printer after you have installed the battery pack in the printer.



When the printer is not operating

When the AC adaptor is inserted, the POWER LED flashes yellow and the battery starts charging. When charging of the battery pack is completed normally, all LED's are off.



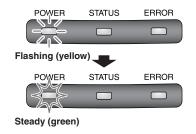
– Reference

If the battery pack is completely discharged, it takes about 4.5 hours to charge it.

When the printer is operating powered by the battery pack

Charging does not occur when the printer is receiving data, printing, or feeding paper (POWER LED is steady green).

If the printer stops in power ON status (printing standby) charging starts and the POWER LED flashes yellow. When charging of the battery pack is completed normally, the POWER LED changes from flashing yellow to steady green.



Printer Preparation

Battery Pack Charging Method

Error indications during charging

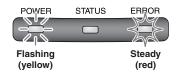
When normal charging is impossible because of problems with the printer or the battery pack or because of the surrounding environment, an error is indicated. (See page 17)

■ Charging warning When the charging environment range is not satisfied

The POWER LED flashes yellow and the ERROR LED is steady red and charging stops. After the charging environment range is restored, charging restarts.

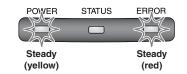
If the temperature of the battery pack or the inside of the printer is too low or too high before starting to charge or while charging the battery pack:

The POWER LED flashes yellow and the ERROR LED is steady red and charging stops. When these temperatures are restored to the charging range, charging restarts.



Charging error When there is a battery pack or printer problem

The POWER LED is steady yellow, the ERROR LED is steady red and charging stops instantly.



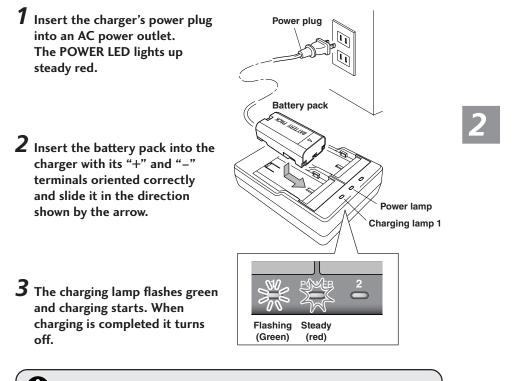
When a charging error has occurred, immediately stop charging and contact the retailer where you purchased it or a repairman.



Charging with the External Charger Option

This explains charging using a separately sold charger, but be sure to read the User's Manual that comes with the charger before using it.

Charging method



When to charge the battery pack

When the battery pack is almost empty of charge, the POWER LED of the printer begins to flash green (see page 17). When this happens, charge it using the external charger or AC adapter.

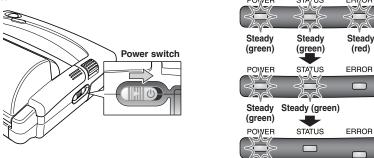
If you continue to use it without charging, the power automatically cuts off, losing printing data.

Printer Preparation

About the Power Source

Turning the Power On

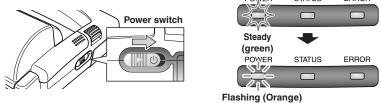
When you slide the power switch towards you and hold it, all LED's turn on, and if the printer can print, the POWER LED glows steady green. After the POWER LED turns on, release the switch.



Steady (green)

Turning the Power Off

When you slide the power switch towards you and hold it, the POWER LED changes from steady green to flashing orange. After this happens, releasing the power switch cuts off the power.



Auto Power Off (setting the power saving time) Function

The printer can automatically cut off the power to conserve the battery pack when inactive for a specified period of time.

The set time can be changed in menu setting mode between four settings: 3 minutes, 5 minutes, 10 minutes, and invalid. (It is set at 3 minutes when the printer is shipped from the factory.)

When the power has been cut off by the Auto Power Off function, push the power switch again to restore the power. Be careful because all temporary settings in the printer (downloaded character data, text size, etc.) are reset to the VuePrint menu settings when power is turned on again. This function does not operate when it is powered by the AC adaptor.



Loading the Paper

The following types of paper can be printed by this printer.

- Thermal roll paper
- Thermal cut sheet paper (Copy thermal roll paper cannot be used.)
- Thermal copy cut sheet paper

Recommended Papers

Cut sheet paper (Thermal paper, label paper, copy thermal paper)

Min. sheet length: Max. length: Recommended designated papers Thermal paper: Copy thermal paper:

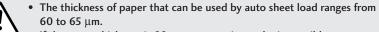
120 mm (4.72 in.) 250 mm (9.84 in.)

Nippon Seishi Co., Ltd. TF50-KS-E2D Naigai Carbon Ink Co., Ltd. TLC#25 black (designated paper)

Roll paper

Max. external diameter: 50 mm (1.97 in.) Internal diameter (Diameter at start of winding):

 $8~mm \sim 8.5~mm$ (0.32 in. \sim 0.33 in.) * Neither glued nor folded at its inner end. Recommended designated paper: Nippon Seishi Co., Ltd. TF50-KS-E2D



- If the paper thickness is 80 μm or more, it may be impossible to ensure printing quality.
- If any paper other than the recommended designated paper is used, it may be impossible to ensure adequate printing quality, so do not use such paper.
- The density of the printing varies according to the type of printing paper used. It is possible to change the printing density and the printing paper in menu setting mode. (see page 35)
- It is possible to change the printing density and the printing paper with a printer command. For details see Command Reference (attached document).

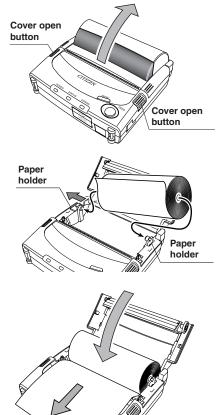
Printer Preparation

Loading the Paper

Loading Roll Paper

- **1** Turn on the printer power and push the cover open buttons with both hands to open the roll paper cover.
- 2 Load the roll paper by aligning one edge of it against a paper holder as shown in the figure then pushing it lightly.
- **3** After pulling the end of the roll paper towards you, push the cover close locations with both hands to close the roll paper cover.

Pull the roll paper straight to prevent looseness. Looseness causes paper jams.



If the cover is open, a cover open error (ERROR LED flashes) occurs. (see Page 17) When this happens firmly close the roll paper cover again.

The error is automatically cancelled.

Loading the Paper

Cover close location

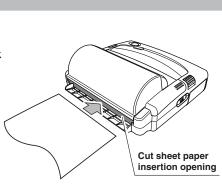
- **4** Push the FEED button to feed the paper and stop it at the printing start position.
- **5** Holding the end of the roll paper, pull it toward you and cut of surplus paper.

Loading cut sheet paper

1 Open the cover of the cut sheet paper insertion slot on the back of the printer. If roll paper is loaded, remove it.

if roll paper is loaded, remove it

2 Turn on printer power then insert the paper into the cut sheet paper insertion slot on the back of the printer as far as possible; it will be automatically feed to the printing start position.



After the paper has been inserted and fed, check to make sure the paper is loaded straight. If it is bent, it might cause a paper jam.

Cover close location

To prevent the paper from being bent as it is loaded, do not use paper with its front edge torn or folded. (see Page 12)

When paper is used up during printing

When paper is used up during printing, printing stops and the ERROR LED flashes red. When this happens, **do not turn off the printer power**. If you do, any remaining printing data will be erased.

Connecting the printer to a PC or other communication device

- It is possible to select one of the following interface methods to receive printing data.
- Serial interface: PC, PDA, handy terminal
- USB interface: PC etc. equipped with a USB terminal
- Infrared interface
 - IrDA mode (when shipped from factory): PC, PDA, handy terminal
 - IrCZ mode: Handy terminal etc.
- Wireless (Bluetooth) interface (option): Devices equipped with Bluetooth

Reference

The initial setting (when shipped from factory) is infrared interface (IrDA mode). If it is a Bluetooth version printer, the default setting is set to Bluetooth.

Connecting the accessory specialized RS-232C cable and turning on the printer power automatically changes it to a serial interface. (If "valid" is selected with "Cable IF auto detection", it changes. But it is invalid if the cable is inserted while power is supplied to the printer.)

Change the settings in Interface Selection Mode to reset the interface according to the utilization environment. (see page 43)

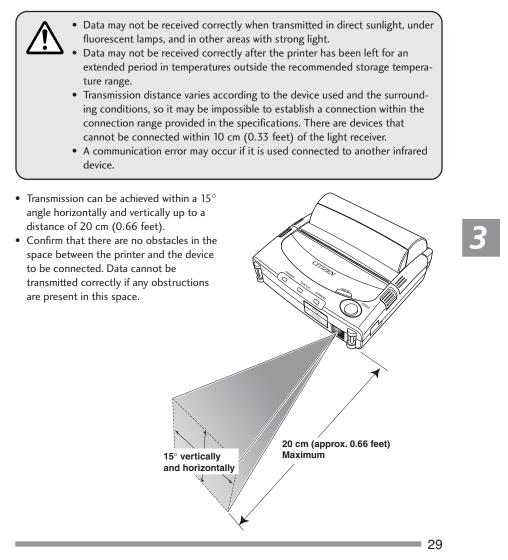


When using each interface, it is necessary to install a driver in or to program the device that is connected to the printer.

Connecting the printer to a PC or other communication device

Connecting with the Infrared Interface

Direct the printer's infrared port directly towards the infrared port of the device to be linked.

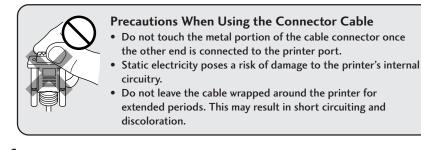


Connecting the printer to a PC or other communication device

Connecting with a Cable

Connecting with the RS-232C cable

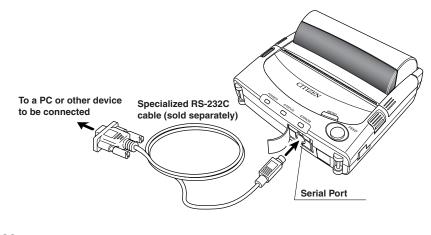
Use the separately sold specialized RS-232C cable (PD79921-0S).



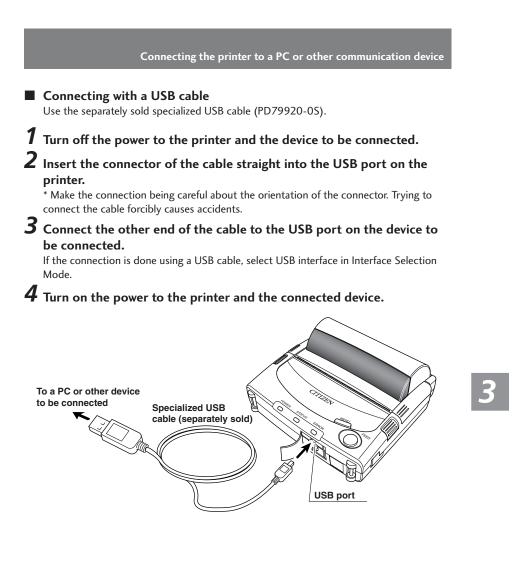
1 Turn off the power to the printer and the device to be connected.

2 Insert the cable connector straight into the printer's serial port. Make the connection being careful about the orientation of the connector. Trying to connect the cable forcibly causes accidents.

- **3** Connect the other end of the cable to the serial port of the device being connected.
- **4** Turn on the power to the printer and the connected device.



30 🛛



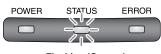
Operating the Printer

Connecting the printer to a PC or other communication device

Connecting with a Bluetooth Interface

The Bluetooth interface is only available on a Bluetooth Version printer.

1 Bluetooth is automatically selected in the factory. However, if you printer's configuration has been changed, you may need to select it again using the interface selection mode. (See page 42)



Flashing (Orange)

If the Bluetooth interface is installed when the printer is shipped from the factory, it is not necessary to do the setting.

2 Setting the printer with the connected device.

See the Users manual for each connected device.

Wireless Communication Precautions

Many industrial, scientific, medical devices, wireless networking and items such as Microwave ovens all operate in the same frequency band as this Bluetooth version device. Our device is manufactured to ensure it complies with all normal operation standards for such a device. However, we recommend that you follow these precautions to ensure full compatibility in your environment:

- 1. Before using this device, check to make sure that no other systems that are susceptible to interference from a radio transmission device. Such systems may also include power conservation wireless systems used to distinguish items moving nearby.
- 2. If this device does cause interference, immediately stop using the device. Consult your supplier about changing the frequency of operation or measures to prevent interference such as installing partition walls.





Setting the Modes

To enter one of the setting modes, press the relevant button whilst pulling the power switch towards you:

Mode	Button Combination
Print mode	FEED button
(Self print mode, HEX dump print mode)	
Menu setting mode	MENU button
Interface setting mode	FEED button + MENU button

Self print mode

1 With paper loaded, press and hold the FEED button and power switch.

After all the LED have lit up, the POWER LED changes to flashing green. After it changes, release all buttons.



Flashing (green)

2 Press the MENU button to change the POWER LED from flashing green to steady orange and start self printing.

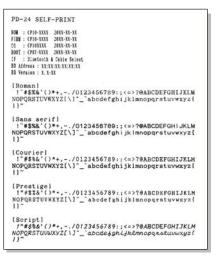


Steady (orange)

Even if the MENU button is pushed during self print, self print will not be done continuously. To restart self print, press the FEED

button after printing is completed.

3 Turn off the power to leave self print mode.



Example of printing in self print mode



Printer Settings

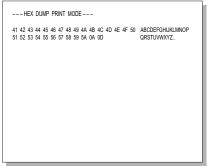
Setting the Modes

HEX Dump Print Mode

1 With the paper loaded, hold down the FEED button and power switch. After all the LED have lit up, the POWER LED changes to flashing green. After it changes release all buttons. POWER STATUS ERROR 512 010 Flashing (green) **2** Press the FEED button to turn off the POWER LED and start the STATUS LED flashing green. POWER STATUS ERROR <u> 7</u>7 010 Flashing (green) ${f 3}$ While the STATUS LED is flashing green, press the MENU button, changing the STATUS LED from green to orange, lighting up the POWER LED in steady green, then when the STATUS LED turns off, HEX dump print mode begins. POWER STATUS ERROR C \square Flashing (green) - Steady (orange)



4 Turn off the power to leave HEX dump print mode.



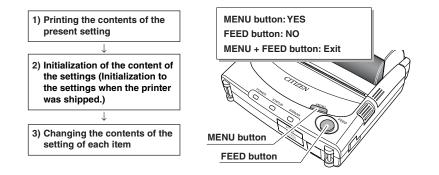
Example of printing in HEX dump print mode

Setting the Modes

Menu Setting Mode

Menu setting mode is the mode used to change the settings of the printer or return to the initial setting according to the usage environment.

Setting is done using the buttons on the printer by a dialogue method while printing each item.



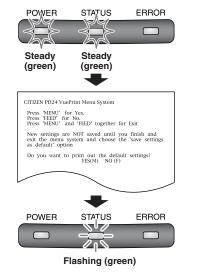
Entering Menu Setting Mode

1 Turn on the power switch while pressing the MENU button with paper loaded to enter menu setting mode.

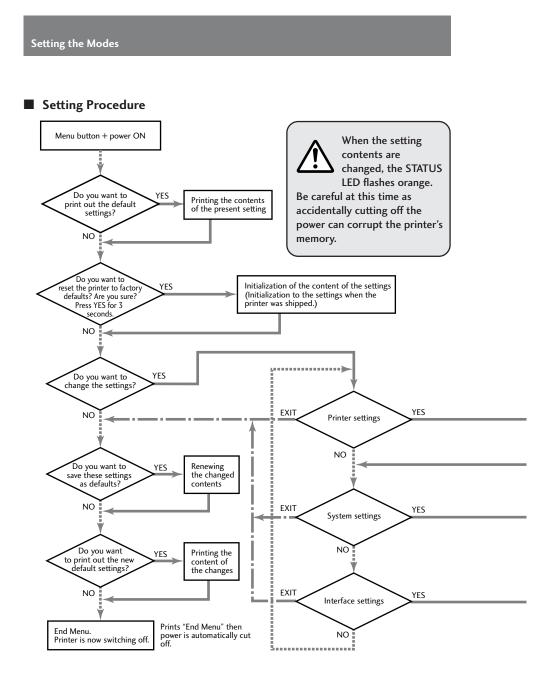
The POWER LED and STATUS LED light up green, then printing starts and only the STATUS LED is steady green.

2 According to what is printed on the paper, set each item with the printer buttons.

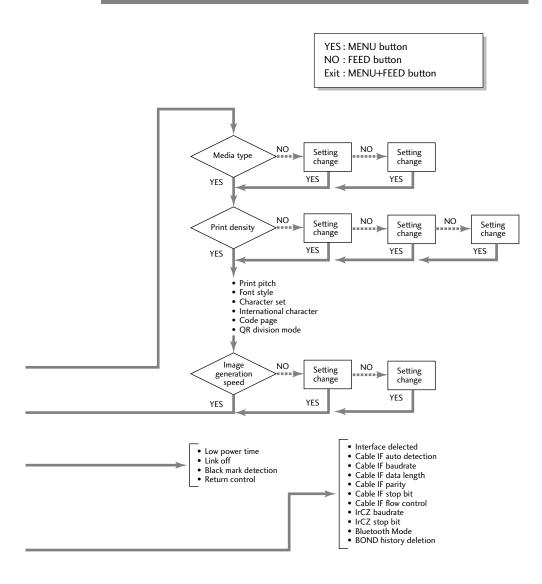
See "Setting Procedure" and "Menu Setting Table" for each item's contents and setting procedure.



Printer Settings



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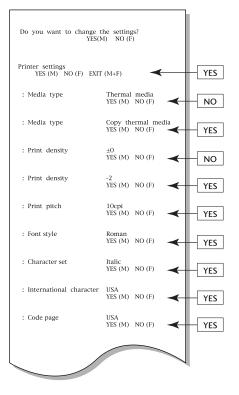
Printer Settings

Setting the Modes

Setting contents printing example

Setting change procedure printing example

CITIZEN PD24 VuePrint Menu System				
Press 'MENU' for Yes. Press 'FEED' for No. Press 'MENU' and 'FEED' together for Exit				
New settings are NOT saved until you finish and exit the menu system and choose the 'save settings as default' option				
Do you want to print out the default settings? YES(M) NO (F)				
CITIZEN PD24 CURRENT Configuration				
ROM version : CPLX-XXXX 20XX-XX,XX Boot version : CPRT-XXXX 20XX-XX,XX Frimware version : CPXX-XXXX 20XX-XX,XX Fort version : CPXX-XXXX 20XX-XX-XX Interface selected : CPXX-XXXX 20XX-XX-XX Bluetooth version : XXXX/XXXXXXXXX Select Bluetooth version : XX-XX Select				
: Printer settings Media type Thermal media Print density +/-0 Print pitch 10 cpi Font style Roman Character set Italic International character USA Code page USA QR division mode mode 1 Image generation speed				
: System settings Low power time 3 min Link off Invalid Black mark detection Invalid Return control Invalid				
:Interface settings Interface delected Bluetooth Cabbe IF auto detection valid Cabbe IF baudrate 9600 Cabbe IF data length 8 bit Cabbe IF data length 8 bit Cabbe IF stop bit 1 bit Cabbe IF flow control Xon/Xoff IrCZ baudrate 9600 IrCZ stop bit 1 bit Bluetooth Mode Normal(no pin code) BOND history deletiion Invalid				
Do you want to reset the printer to factory defaults? Are you sure? Press YES for 3 seconds. YES(M) NO (F)				



Menu Setting Table

Top Menu	Sub Menu	Initial values	Setting range Remarks		
Printer Settings	Media Type	Thermal media	Thermal media Copy thermal media	Selects media type.	
	Print density	0	-2 -1 0 1 2	Sets printing density. The set values differ according to the media type set by the paper setting.	
	Print pitch	10срі	10cpi 12cpi 15cpi proportional 17cpi 20cpi	Selects the character size (character pitch).	
	Font style	Roman	Roman Sans serif Courier Prestige Script	Selects the character style (shape and appearance of the characters).	
	Character set	Italic	Italic Graphic	Selects character code set.	
	International character	USA	USA, France, Germany, England, Denmark, Sweden, Italy, Spain, Japan, Norway, Denmark 2, Spain 2, Latin America, Korea, Legal	Selects international characters.	
	Code page	USA	NORWAY, SCANDINAV RUSSIAN, HUNGARIAN ICELANDIC, WELSH, M HEBREW, OLD HEBREV GREEK 851, GREEK AB MALTA, ARABIC EXT, U	PORTUGAL, FRENCH-CANADA, 'IA, YUASCII, LATIN 2, CYRILLIC, J, KAMENICKY, TURKEY, IAZOVIA, UKRAINIAN, NEW W, DEC HEBREW, 437 GREEK, SC, GREEK ELOT 928, CYPRUS, INISYS CODEPAGE, BRAZIL II, LATIN 1, PC858, ISO LATIN 9, SI, EASTEUROPE ANSI	

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Printer Settings

Setting the Modes

Top Menu	Sub Menu	Initial values	Setting range	Remarks
Printer Settings	QR division mode	mode 1	mode 1 mode 2	Selects the QR Code separation function: Mode 1 where the user separates the data and Mode 2 where the printer separates the data.
	Image generation speed *1	Normal	Normal Fast	Selects image generation speed
System settings	Low power time	3 min	3 min 5 min 10 min Invalid	Sets the time until energy saving starts. Or it can be set to invalid.
	Link off *2	Invalid	Invalid Valid	Function that cancels auto power off, during infrared linking.
	Black mark detection	Invalid	Invalid Valid	Sets black mark detection printing.
	Return control	Invalid	Invalid Valid	If this setting is valid, a response is sent to the FSg of the ESC command and to the ESC ⁻ Y command (command to return the status of the printer to the host).
Interface settings	Interface selected	IrDA Bluetooth*	Bluetooth Cable IF IrDA (Infrared Standard) IrCZ (Infrared Citizen) USB	If the printer is a Bluetooth version, the Bluetooth interface is selected in the factory.
	Cable IF auto detection	Valid	Invalid Valid	When set to Valid, the serial interface will take priority when the cable is connected and the printer power is ON.
	Cable IF baudrate	9600	600, 1200 2400, 4800 9600, 19200 38400, 57600 115200	Selects communication speed. (Valid only for RS232C interface.)

Top Menu	Sub Menu	Initial values	Setting range	Remarks
Interface settings	Cable IF data length	8 bit	8 bit 7 bit	Sets the data length. (Valid only for RS232C interface.)
	Cable IF parity	None	None Odd Even	Sets the parity. (Valid only for RS232C interface.)
	Cable IF stop bit	1 bit	1 bit 2 bit	Sets the stop bit (Valid only for RS232C interface.)
	Cable IF flow control	Xon/Xoff	Xon/Xoff DTR/DSR	Sets the flow control (Valid only for RS232C interface.)
	IrCZ Baudrate	9600	9600 19200 38400	Sets the communication speed of the Citizen infrared interface
	IrCZ stop bit	1 bit	1 bit 2 bit	Selects the stop bit of the Citizen infrared I/F.
	Bluetooth mode*3	Normal (no pin code)	Normal (no pin code) Bond (with pin code)	Sets Bluetooth mode (Valid only for Bluetooth interface)
	BOND history deletion*4	invalid	Invalid Valid	Sets Bond history deletion (Valid only for Bluetooth interface)

*1: Image generation speed

If the image generation speed is set to "Fast", printing is performed faster than when it is set to "Normal."

But when it has been set to "Fast", following restrictions apply.

1) When the page mode is designated, the "DEL" code function cannot be used.

- 2) The both end justification function of the justification tab command "ESC a" cannot be used.
- 3) When the horizontal tab command "HT" and the justification tab command "ESC a" have been used simultaneously, the horizontal tab command "HT" function cannot be used.
- 4) When the absolute position setting command "ESC\$" and the justification tab command "ESC a" have been used simultaneously, the absolute position setting command "ESC \$" function cannot be used. Please refer to the "PD-24 Command Reference" for details pertaining to each command. For information on how to obtain the Command Reference, please ask the shop where you purchased the device.

Printer Settings

Setting the Modes

*2: Link off

Function that cancels auto power off, during infrared linking

When IrDA is set, if the OS is Windows, the host PC performs a search (BroadCast) to clarify if there is or is not an infrared device of some kind within the infrared communication range and a list of the devices is displayed on the screen.

When the printer is powered by batteries, there may be no response and the names may disappear from the PC screen because the power turns off during the period set by the power saving time setting. If this setting is valid, Auto Power Off stops functioning and the host PC no longer overlooks the printer.

*3: Bluetooth mode

The connected device side may request validation. In such a case, set Bluetooth mode to BOND from Menu setting mode (see page 35), to perform validation. During this operation, the entry of the PIN code on the printer side is requested. The PIN code is allotted the lowest four columns of the BD address. If Self printing is performed (see page 33), the BD address is printed, so refer to it to make the entry.

*4: BOND history deletion

When bonding has been done by Bluetooth, five BOND histories are usually stored inside. A device formerly bonded based on this history can be connected without a PIN code.

If this setting is set to valid, the histories stored inside can be simultaneously erased.

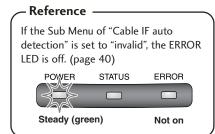
The printer operates as follows.

- "Valid" in the "Bond history deletion" menu is set and the VuePrint menu is closed. Then printer power cuts off.
- 2) When power has been reconnected, the printer forcibly enters BOND history deletion mode and BOND history is erased. Next printer power is automatically cut off.
- 3) When the power is turned on again, the BOND history deletion setting returns to its initial setting "Invalid," and the printer enters normal mode.

Interface Selection Mode

1 Press the power switch while pressing the MENU button and the FEED button to start Interface Selection Mode. When interface selection mode has been

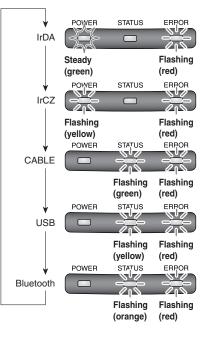
started, the LEDs indicate the interface currently selected, as shown in the diagram opposite.



2 Pressing the FEED button changes the LED sequence. The LEDs will change to show the next interface available according to the

interface available, according to the sequence in the diagram. (This does not actually select the interface.)

3 Pressing the MENU button will cause the setting to be saved permanently and the selected interface to becomes the default interface. The printer will automatically switch off once the setting is saved. The setting becomes valid when the power is turned on again.





Care and Maintenance

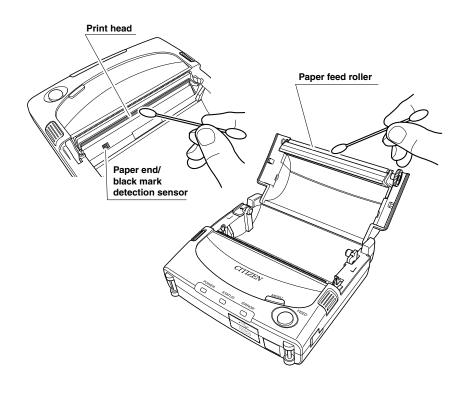
When paper is jammed inside the printer, remove the paper with tweezers etc. Clean dirt and paper powder from the paper feed roller and the printing head with a cotton applicator. If you conscientiously take care of it, you will be able to use it with ease.

Whe be i Nev

• When taking care of it, be careful not to touch the cutter teeth. You may be injured.

• Never bring any hard object in contact with the head. This may result in damage to the unit.

- The print head becomes very hot. Allow the printer to rest for a short to protect yourself from burns.
- If any foreign object gets inside the head or the paper feed gear, it may cause a malfunction.



Troubleshooting

No malfunction may be indicated in the following situations. Check these points before considering malfunction as the cause of your problem.

Problem	Cause	Solution
Printer not operating	• Printer is not turned on.	• Turn on the power.
	 Battery pack voltage falls. 	 Charge the battery pack.
	 Battery pack is not adequately charged. 	
Paper cannot feed	 A foreign object is caught on the gear. 	• Remove the foreign object.
Error results when executing print command	• Printer is not properly con- nected to other device with cable.	• Make sure the printer and the device issuing print commands are connected correctly with the RS- 232C cable, then turn on the power to the printer.
	• Paper is jammed in the printer.	 Check for jammed paper.
Cannot print using infrared transmission	• Devices are either too close together or too far apart.	 Adjust the distance between the two devices so that they are in the range given in the specifications (page 29).
	• Infrared ports are not on axis.	• Align both ports so that they are directly facing each other.

Appendix

Specifications

Printer

Category		Specification
Printing Method		Direct Thermal
Print Width		104 mm (4.09 in.)
Printhead	Total Dot Count	832 dots
	Dot Pitch	8 dots/mm
	Resolution	203 DPI
	Head life	50 million pulses (at printing rate of 12.5%, room temp., and density setting of 0)
	Durability	1 P paper, label paper, 50km or more 2 sheets of copy paper (original + 1) 10km or more
Printing speed	Thermal paper	400 dot lines/sec (max. 45 dots/line)
	Copy paper	100 dot lines/sec. (max. 45 dots/line) Conditions: room temp. 25℃ / printing density 0/battery fully charged
Paper		Thermal paper sheets (cut paper), copy thermal paper sheets (cut paper), thermal roll paper
Paper width		112 mm (4.41 in.)
Recommended	Thermal paper	TF50-KS-E2D (Nippon Seishi)
paper	Copy thermal paper	TLC#25 black (Naigai Carbon Ink) If any paper other than the recommended designated paper is used, it may be impossible to ensure adequate printing quality, so do not use such paper. Roll paper Copy thermal roll paper is not compatible, do not use it.
Roll paper diameter	Thermal paper	Max. diameter: 50 mm (1.97 in.) Internal diameter (Min. diameter when rolling begins): 8.0-8.5 mm (0.32-0.33 in.)
Paper length	Cut sheet paper	Min. paper length: 110 mm (4.33 in.) Max. paper length: 250 mm (9.84 in.)
Media sensor		Reflection sensor (paper end and black mark)
Paper handling mechanism		Clam shell method (roll paper) Rear loading (cut paper)

Specifications

Category		Specif	ication
Printing direction		Norm	pt printing mode al printing mode (printing per line while ing data)
		0	printing mode d rate • Landscape mode
Emulation		comm	P command compatibility + Citizen original and POS (supports only barcode commands)
Font	Characters Cod	e ASCII Interr IBM C Code	96 Characters ational Characters (16 Languages + 1 Legal) Graphics Character Page 33page ows Page 5page
Fonts style		Roma	n, Sans Serif, Prestige Elite, Courier Script
Print columns		But if any o 46 cc 69 cc	lumns the character size and character interval in f the above cases are 0: lumns (10CPI), 55 columns (12CPI), lumns (15CPI) lumns (17CPI), 92 columns (20CPI)
Character font dot matrix sizes		(12Cl	24H, 18H x 24V (10CPI), 15H x 24V PI), 12H x 24V (15CPI), 10H x 24V (17CPI), < 24V (20CPI)
One-dimensional bar code			A, UPC–E, JAN13 (EAN), JAN8 (EAN), E93, ITF, CODABAR, CODE39, CODE128
Two-dimensional bar code		QR co	ode, PDF417
Interface	Optical interfac Serial port USB interface Wireless interfac		IrDA mode, 1.2 standard RS-232C mode FULL SPEED mode Bluetooth (Factory option)
Infrared protocol	IrDA protocol IrCZ protocol	Transfer rates Transfer rates	~ 115,200bps 9,600, 19,200, 38,400 bps

Appendix

Specifications

Category		Specification		
Infrared		When the light transmitter/receivers on the		
communication		printer and host are set so they are directly facing		
distance		each other horizontally, and the angle of the		
uistance		host's transmitter to the printer's light receiver is		
		$\pm 15^{\circ}$ vertically and $\pm 15^{\circ}$ to the right or left.		
		IrDA: max. 20 cm (0.66 feet)		
Serial port	Transfer rates	600/1,200/2,400/4,800/9,600/19,200/		
	Indifsier fales	38,400/57,600/115,200 bps		
	Devite	Even, odd, none		
	Parity			
	Data length	7 or 8 bit		
	Stop bit	1 bit, 2 bit		
	Reception buffer size	64 KB		
LED color	POWER LED green/yello ERROR LED red	w/orange, STATUS LED green/yellow/orange,		
Operation	POWER button 1, FEED button 1, MENU button 1			
	POWER LED green/orange, STATUS LED green/orange, ERROR LED red			
Power sources	Battery	DC7.2V (type: lithium ion battery pack)		
	5	(Max. voltage DC8.4V)		
	AC Adapter	DC8.0V (sold separately)		
	·····	When the battery pack is mounted on the printer,		
		it can be charged using an AC adapter. But it		
		cannot be charged during data reception and		
		during printing.		
Number of lines		Min. 25,000 lines		
can be printed		ASCII slide pattern continuous printing		
continually		(Conditions: fully charged battery pack, printing		
, , , , , , , , , , , , , , , , , , ,		density 0, usage temperature 25C°)		
Power check		Auto Power Off, Low Power Detect		
functions				
Environmental	Guaranteed operation	Battery pack: 0°C ∼ 45°C		
conditions	temperature	AC adapter: $0^{\circ}C \sim 40^{\circ}C$		
	Guaranteed printing	5°C ~ 40°C		
	temperature			
	Temperature during	–25°C ~ 60°C		
	storage			
	Humidity during	30% ~ 90% RH (no condensation)		
	operation			
		30% ~ 90% RH (no condensation)		
L				

Specifications

Category	Specification		
Obtained	UL60950 (3rd), CAN/CSA-C22.2No.60950 (3rd),		
standard	FCC Part 15 Subpart B (Class B)		
	EN60950-1, EN55022 (Class B), EN55024, EN61000-3-2, EN61000-3-3		
Power consump-	Battery: Rated voltage 7.2V, Rated amperage 2.0A		
tion	AC adaptor: Rated voltage 8.0V, Rated amperage 2.0A		
Acoustic noise	55 dB(A) (by EN ISO 7779)		
External	147 (W) x 140 (D) x 63 (43) (H) mm		
dimensions	5.79 (W) x 5.51 (D) x 2.48 (1.69) (H) in. (Excluding protruding parts)		
	(FS) (FS) (FS) (FS) (FS) (FS) (FS) (FS)		
Weight	Printer 540g (including battery, but without paper)		
Accessories	Users Manual, Battery pack, AC adaptor, AC adaptor use power cord, Roll paper (TF50-KS-		
	E2D: diameter 30)		
Separately sold	Specialized battery pack charger		
parts	Specialized RS-232C cable, specialized USB cable		

Interfaces

Serial Interface

Specifications

Transmission method	Two way serial communication
Signal level	RS-232C
Baud rate	600/1,200/2,400/4,800/9,600/ 19,200/38,400/57,600/11,500 bps
Data length	7 or 8 bit
Start bit	1 bit
Stop bit	1 bit, 2 bits
Parity	Even, odd, none
Connector	MD-S8100-10 (JST)

Pin layout

No.	Name	I/O	Pin explanation
1	CTS	IN	XON/OFF: not used
			DTR/DSR: not used
2	RTS	OUT	Pull up to + 10V through 3.3 k Ω
3	RXD	IN	Data beam from the host to the printer
4	SGND	-	GND of the signal line
5	TXD	OUT	XON/OFF : Data beam from printer to host
			Transmits XON/XOFF
			DTR/DSR : Not used
6	DTR	OUT	XON/OFF : Always High
			DTR/DSR : High when the printer can receive
			Low when it cannot receive
7	IFSEL		Cable judgement when the optional RS232C cable is connected to
			the printer
8	DSR	IN	XON/OFF : Not used
			DTR/DSR : High when the host can receive
			Low when it cannot receive

 * IN: signal from host to printer, OUT: signal from the printer to host

Infrared interface

IrDA method

Transfer method	Infrared transfer method
Transfer wave	Wave length peak 850 - 900nm infrared light
Communication conditions	Baud rates 115,200, 57,600, 38,400, 19,200, 9,600bps
Data length	8 bit
Stop bit	1 bit
Parity	None
Communication method	Asynchronous/half duplex
Flow control	Governed by IrDA
Transfer distance	Max. 20 cm (0.66 feet)
Theoretical rating	0: Low level, 1: High level
Reception angle	Vertically $\pm 15^{\circ}$, right or left $\pm 15^{\circ}$

IrCZ method

Transfer method	Infrared transfer method				
Transfer wave	Wave length peak 850 - 900nm infrared light				
Communication conditions	Baud rates 38,400, 19,200, 9,600bps				
Data length	8 bit, 7 bit				
Stop bit	1 bit, 2 bit				
Parity	None				
Communication method	Asynchronous/half duplex				
Transfer distance	Max. 20 cm (0.66 feet)				
Theoretical rating	0: Low level, 1: High level				
Reception angle	Vertically $\pm 15^{\circ}$, right or left $\pm 15^{\circ}$				

5

Appendix

Interfaces

USB Interface

Specifications

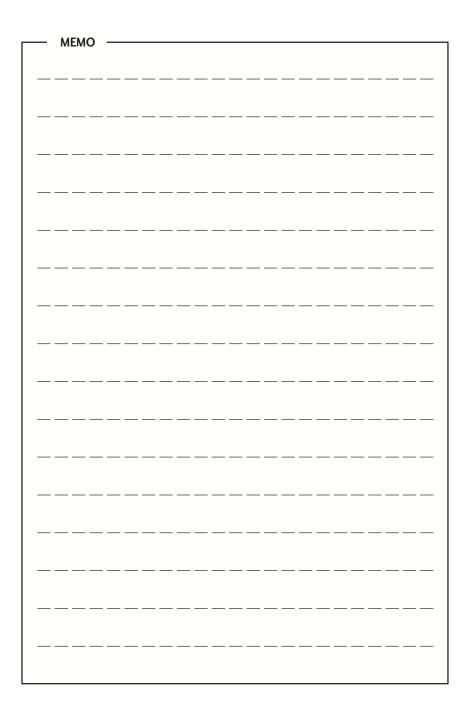
Transfer method	Complies with Universal Serial Bus Specification			
Transfer rate	Compatible with 12Mbps (full speed) transfer rate			
Reception buffer	64 kB			
Connector	CAM-D89 (Mitsumi Electric)			
Cable	IAM-C17 (Mitsumi Electric)			

Pin Layout

Pin number	Signal code	Signal name	Function
1	VBUS	USB power source	USB power source (+5V)
2	D-	Signal line –	– signal line
3	D+	Signal line +	+ signal line
4	GND	GND	GND

Wireless (Bluetooth) Interface (Option)

Transfer method	Bluetooth 1.1 compliant				
Frequency	2.4 GHz				
Modulation method	FH method (Frequency hopping spectrum diffusion method)				
Hypothetical	10 m				
interference distance					
Transfer rate	723.2k/57.6k bps (but the transfer rate between Bluetooth)				
	The communication speed between Bluetooth and the printer is				
	115.2kbps.				
Transfer capacity	Up to +4 dBm (Class 2 & Class 3)				
Coding	128 bit				
Security level	Link				
Standard PIN	Prepared				
specification					
PIN code	Lower 4 digits of the BD address				
Profile	Serial Port Profile				



WEEE MARK

	d	C		
0			ľ	1
•				

If you want to dispose this product, do not mix with general household waste. There is a separate collection systems for used electronics products in accordance with legislation under the WEEE Directive (Directive 2002/96/EC) and is effective only within European Union.



Wenn Sie dieses Produkt entsorgen wollen, dann tun Sie dies bitte nicht zusammen mit dem Haushaltsmüll. Es gibt im Rahmen der WEEE-Direktive innerhalb der Europäischen Union (Direktive 2002/96/EC) gesetzliche Bestimmungen für separate Sammelsysteme für gebrauchte elektronische Geräte und Produkte.



Si vous souhaitez vous débarrasser de cet appareil, ne le mettez pas à la poubelle avec vos ordures ménagères. Il existe un système de récupération distinct pour les vieux appareils électroniques conformément à la législation WEEE sur le recyclage des déchets des équipements électriques et électroniques (Directive 2002/96/EC) qui est uniquement valable dans les pays de l'Union européenne.

Les appareils et les machines électriques et électroniques contiennent souvent des matières dangereuses pour l'homme et l'environnement si vous les utilisez et vous vous en débarrassez de façon inappropriée.



Si desea deshacerse de este producto, no lo mezcle con residuos domésticos de carácter general. Existe un sistema de recogida selectiva de aparatos electrónicos usados, según establece la legislación prevista por la Directiva 2002/96/CE sobre residuos de aparatos eléctricos y electrónicos (RAEE), vigente únicamente en la Unión Europea.



Se desiderate gettare via questo prodotto, non mescolatelo ai rifiuti generici di casa. Esiste un sistema di raccolta separato per i prodotti elettronici usati in conformità alla legislazione RAEE (Direttiva 2002/96/CE), valida solo all'interno dell'Unione Europea.



Deponeer dit product niet bij het gewone huishoudelijk afval wanneer u het wilt verwijderen. Er bestaat ingevolge de WEEE-richtlijn (Richtlijn 2002/96/EG) een speciaal wettelijk voorgeschreven verzamelsysteem voor gebruikte elektronische producten, welk alleen geldt binnen de Europese Unie.



Hvis du vil skille dig af med dette produkt, må du ikke smide det ud sammen med dit almindelige husholdningsaffald. Der findes et separat indsamlingssystem for udtjente elektroniske produkter i overensstemmelse med lovgivningen under WEEE-direktivet (direktiv 2002/96/EC), som kun er gældende i den Europæiske Union.



Se quiser deitar fora este produto, não o misture com o lixo comum. De acordo com a legislação que decorre da Directiva REEE – Resíduos de Equipamentos Eléctricos e Electrónicos (2002/ 96/CE), existe um sistema de recolha separado para os equipamentos electrónicos fora de uso, em vigor apenas na União Europeia.



Jeżeli zamierzasz pozbyć się tego produktu, nie wyrzucaj go razem ze zwykłymi domowymi odpadkami. Według dyrektywy WEEE (Dyrektywa 2002/96/EC) obowiązującej w Unii Europejskiej dla używanych produktów elektronicznych należy stosować oddzielne sposoby utylizacji.



Citizen Systems America Corporation

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